

Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/01252/20
Category	Lighting equipment
Type of alert	Products with serious risks
Product user	Consumer
Product	Floor lamp
Brand	Neptune
Name	Chetham Floor Lamp
Type / number of model	CHE-LAM-FLO-NI
Barcode	
Batch number	
OECD Portal Category	78000000 - Electrical Supplies
Description	Metal floor lamp with lamp shade and circular base.
Packaging description	The product is packaged in a cardboard box. The product is also sold online.
Country of origin	People's Republic of China
Alert submitted by	United Kingdom
Counterfeit *	NO
Risk type	Electric shock
Technical defect	The wires and insulation material are damaged through repeated use, causing accessible parts to become live. Users may then receive an electric shock. / The product does not comply with the requirements of the Low Voltage Directive
Risk	
Measures adopted by notifying country	Recall of the product from end users
Company recall page:	https://www.neptune.com/content/chetham-milton-recall/

